



National Apprenticeship Week 2025

Rochelle Medford
Senior Head of Facilities Management
Degree Apprenticeship
Maidenhead office

WORK – Why did you choose to do an apprenticeship?

I wanted to do the Senior Head of Facilities Management apprenticeship because I love the challenges of keeping everything running smoothly behind the scenes. Facilities management is more than just fixing things – it's about creating efficient, safe, and productive environments for teams and guests. This apprenticeship gives me the perfect mix of hands-on experience and leadership development, allowing me to sharpen my skills whilst working in a senior role.

WIN – What advice would you give to someone considering starting an apprenticeship?

If I could give anyone advice before starting an apprenticeship, I'd say: Be ready to learn – fast. There's a lot to juggle, from learning and your day-to-day job, but don't be afraid to ask questions and lean on your team. Stay organised, embrace problem-solving, and remember that not everything will go to plan (because let's be honest, in the world of Facilities... something always breaks). Most importantly, enjoy the journey – this is your chance to grow, learn and develop your skills in a practical setting.

GROW – What did you gain from completing your apprenticeship?

Doing a Senior Head of Facilities Management apprenticeship gives me invaluable hands-on experience while developing my leadership and strategic thinking skills. I get to tackle real-world challenges, improve efficiency, and ensure everything runs smoothly in the dynamic environment of the Rank Group. The mix of practical work and learning helps me build expertise in budgeting, compliance, and team management – essential for a senior role. Plus, I gain industry-recognised qualifications, setting me up for future development.

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